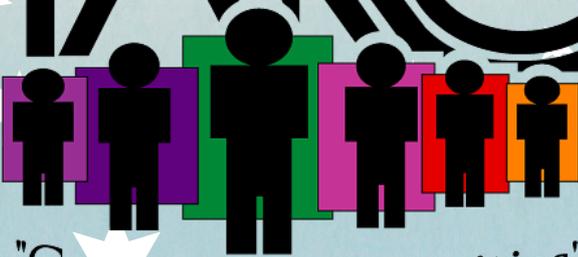


# TARC



"Creating Opportunities"

# dreaming big!

# 2021

TERREBONNE ARC  
ANNUAL REPORT



# DIRECTOR'S STATEMENT



Terrebonne Arc continues to thrive even in these tumultuous times. TARC maintains Deemed Status with Health Standards for licensing all programs, CARF Accreditation, and recognition by other providers as an outstanding organization.

With the continuation of COVID-19 and other variants in 2021, TARC continued to open all businesses, programs, and services to people served and families in Terrebonne Parish. Following guidelines set forth by the

State Department of Public Health, being diligent in practicing Safety Precautions and High Expectations for staff and people served, TARC services flourished and continued to be extremely successful.

Then BAM! Hurricane IDA!

TARC closed for 2 weeks until staff, families, and people served could be located! As soon as TARC opened the programs and services, we gave staff and participants vouchers to the thrift stores for lost household items, clothes, and dry goods. Many buildings owned by TARC sustained significant damages and repairs continue.

The opportunity to purchase two duplex apartments became available and was designated for the TARC Supervised Independent Living program for residential people served. These apartments have allowed our individuals affordable, safe housing in nice communities.

Staffing issues have been paramount in 2021! The lack of staff has affected the number of people enrolled in programs and services at TARC. The lack of CDL drivers, Residential PCAs, Community Home staff, and many other positions have caused the number of eligible people served to drop from previous enrollment numbers. The TARC Board of Directors increased the beginning hourly rate for these needed positions in order to compete with other entities in the community.

As Executive Director, I wish to thank all of the loyal staff, people served, and families who continue allowing TARC to provide meaningful and exemplary services for individuals with intellectual and developmental disabilities in Terrebonne Parish.

**MARY LYNN BISLAND**  
Executive Director

## Board President



**Tracy Schwab**

## Board of Directors

Karen Chauvin- Vice President  
Ruthanne Gallagher MD-Secretary  
Mike Allemand-Treasurer  
Donell Donaldson-Director  
Della Hotard-Director  
Dale Norred-Director  
Larry Pete-Director  
Richard Watkins-Director  
Lindsay Ocker  
Client Representative

*An affiliated  
chapter of*



## Department Directors

**Mary Lynn Bisland**  
Executive Director  
**Tiffany Brunet**  
TARC Enterprises Division 1& 2  
**Kristy Harson**  
Residential  
**Herb Ledet**  
Human Resources/Purchasing  
**Erica Null Pellegrin**  
TARC Enterprises Div. 3/Marketing  
**Rodger Shelton**  
Transportation/Maintenance  
**Deanna Zeringue**  
Finance/Accounting

# MISSION STATEMENT

Terrebonne ARC provides innovative services, the opportunity for community inclusion and the enjoyment of a meaningful life for people with intellectual and other developmental disabilities in Terrebonne Parish.

# VISION STATEMENT

To promote advocacy empowerment and full participation for people with intellectual and developmental disabilities in Terrebonne Parish.

# STRATEGIC PLAN

## OBJECTIVE COMPLETED/IN PROGRESS

Buy-U Beads  
Move to Old  
Restaurant

✓  
Opened  
April 2022

Houma Grown  
Move to Cafeteria

✓ 2023

"TARC is a wonderful place for my son.  
He looks forward to going everyday."

Sign up to get the latest updates from TARC.



NOW OPEN!  
BUY-U BEADS  
MARDI GRAS  
STORE



TARC officially opened the doors to the Buy-U Beads store and celebrated its Grand Opening on April 25th 2022 with our TARC employees and distinguished guests.

- Adds Numerous Employment Opportunities and Work Experiences
- Inclusive employment for 13 people served
- Retail Space for Mardi Gras Items
- Updated Interior and Exterior
- Great Prices on Throws
- Open More Hours

# FINANCIAL OVERVIEW



June 30, 2021

<b>Assets:</b>	
Current and other assets	\$ 15,010,711.00
Capital assets	\$ 9,855,542.00
<b>Total assets</b>	<b>\$ 24,866,253.00</b>
<b>Liabilities:</b>	
Long-term liabilities	\$ 205,747.00
Other liabilities	\$ 305,218.00
<b>Total liabilities</b>	<b>\$ 510,965.00</b>
<b>Net assets:</b>	
Invested in capital assets	\$ 9,855,542.00
Nonspendable	\$ 156,410.00
Committed	\$ 7,032,516.00
Assigned	\$ 4,126,273.00
Unassigned	\$ 3,184,547.00
<b>Total net assets</b>	<b>\$ 24,355,288.00</b>
<b>Total liabilities and net assets</b>	<b>\$ 24,866,253.00</b>

<b>Revenues:</b>	
Intergovernmental	\$ 5,326,861.00
Paycheck Protection Program	\$ 1,216,500.00
Charges for services	\$ 4,333,303.00
Grants	\$ 6,000.00
Miscellaneous	\$ 211,792.00
<b>Total revenues</b>	<b>\$ 11,094,456.00</b>
<b>Expenses:</b>	
Personal services	\$ 6,662,789.00
Supplies and materials	\$ 418,763.00
Other services and charges	\$ 1,223,551.00
Repairs and maintenance	\$ 206,409.00
Depreciation	\$ 601,014.00
<b>Total expenditures</b>	<b>\$ 9,112,526.00</b>
<b>Change in Net Assets</b>	<b>\$ 1,981,930.00</b>
Beginning net assets	\$ 22,373,358.00
<b>Ending net assets</b>	<b>\$ 24,355,288.00</b>

Note: Completed audited financial statements prepared by Bourgeois Bennett, L.L.C., are available for review at the agency. This annual report for the fiscal year 2020-2021 recognizes contributions received between July 1, 2020, and June 30, 2021. TARC is a 501(C)3 non-profit organization employing over 175 staff in various occupational settings.

## THANK YOU FOR YOUR CONTINUED SUPPORT OF TARC BUSINESSES



# SATISFACTION SURVEY QUOTES

## EMPLOYMENT SERVICES

"I like where I work. It feels like home."

## COMMUNITY DAY SERVICES

[My daughter] looks forward to Options. She is very comfortable with the staff and looks forward to participating in the daily activities.

## TRANSPORTATION SERVICES

**"Thank God for the transportation that pick up my son and bring him back home in the afternoon."**

## COMMUNITY EMPLOYMENT

**"They listen to what I have to say. They are there to help me when I need help."**

## RESIDENTIAL SERVICES

**"HE CALLS THIS HOME! HE LOVES FEELING INDEPENDENT AND "THE GUYS" ARE LIKE HIS FAMILY."**

## CREATING CUSTOMIZED EMPLOYMENT OPPORTUNITIES



Jared



Taking His Oath



Yelverton, Hidalgo & Jared



Jared's Support Team

Jared Armstrong's dream was always to be in law enforcement. In 2021, TARC's community employment division, Creative Employment Opportunities (CEO) made his dream a reality by working in the Records Division at the Terrebonne Parish Sheriff's Office (TPSO). Coordinating with Sheriff Tim Soignet, Human Resources Maj. Brent Hidalgo and Civil & Seizure Dept. Supervisor Capt. Brealon Yelverton, TARC's CEO Team, Vicky Rivet and Jessica Williams, helped craft a needed part-time position inputting records into the TPSO's main software. Partnering with Louisiana Rehabilitation Services (LRS), assistive devices were located and bought to assist Jared in his job duties. Jared says, "I love my job so much, I can't stop talking about it." Brent Trahan shares job duties with Jared and helped train him (along with CEO) until Jared was ready to be on his own. "I had awesome job coaches and Brent. They took the time to focus on me- not just a person with a disability," Jared says. Trahan encourages others to "Never be afraid to get to know someone with some form of disability because you will be surprised at how much knowledge they have." Capt. Yelverton states that "As a commissioned civil deputy, Jared takes his job very seriously. He works every day, and he works from the time he gets here to the time he leaves. He's one of us now. He's part of the Sheriff's Office family." "My coworkers opened their arms to me since my first day," Jared says. Congratulations Jared on your success and upcoming 1-Year Anniversary!