

2018  
ANNUAL  
REPORT

TERREBONNE  
ARC

# TERREBONNE *creating opportunities*

NO. 1 MCCORD ROAD HOUMA LA 70363 PHONE: 985-876-4465 FAX: 985-223-7387  
WWW.TERREBONNEARC.ORG

# DIRECTOR'S STATEMENT



GREETINGS TO ALL TARC SUPPORTERS!

If you haven't done so already, take the time and visit TARC's website: [www.terrebounearc.org](http://www.terrebounearc.org) and take a look at all of the inspiring accomplishments garnered by our agency in 2018! It is very impressive to see and comprehend the magnitude of these awards and the recognition received.

From re-accreditation by CARF, recognition by our peers in the disability community, the monumental support at all TARC businesses, by our local community; and the outstanding dedication of staff to provide an exemplary day, to each TARC individual served; I take this opportunity to thank each and every one who has helped to make Terrebonne Arc such a success!

KUDOS to the TARC Board of Directors for volunteering each month to offer advice and expertise regarding policies and procedures and guidance in the financial aspects of this organization. It is with great pride that I extend a very personal THANK YOU to all board members for their sacrifice to attend not only monthly meetings, but also committee meetings and special meetings, when required. Each and every board member is totally dedicated to the mission of TARC and to its vision.

TARC is an AWESOME place to work! I thank the Lord for placing me here so many years ago. It is through His Inspiration that this organization has grown and prospered beyond my wildest dreams. It is a pleasure to lead this organization and to leave a legacy for the future.

**MARY LYNN BISLAND**  
Executive Director

Board President



Tracy Schwab

## Board of Directors

Dr. Ruthanne Gallagher- V.P.  
Karen Chauvin-Secretary  
Della Hotard-Treasurer  
Mike Allemant-Director  
Donell Donaldson-Director  
Marie LeBlanc-Director  
Larry Pete-Director  
Richard Watkins-Director  
Phillip Bourgeois  
Client Representative

*An affiliated  
chapter of*



## Department Directors

Mary Lynn Bisland  
Executive Director  
Tiffany Brunet  
TARC Enterprises Division 1& 2  
Kristy Harson  
Residential  
Herb Ledet  
Human Resources/Purchasing  
Erica Null Pellegrin  
TARC Enterprises Div. 3/Marketing  
Rodger Shelton  
Transportation/Maintenance  
Deanna Zeringue  
Finance/Accounting

# MISSION STATEMENT

Terrebonne ARC provides innovative services, the opportunity for community inclusion and the enjoyment of a meaningful life for people with intellectual and other developmental disabilities in Terrebonne Parish.

# VISION STATEMENT

To promote advocacy empowerment and full participation for people with intellectual and developmental disabilities in Terrebonne Parish.

# STRATEGIC PLAN

## OBJECTIVE COMPLETED/IN PROGRESS

Plan New Restaurant

Opens Summer 2020



Cajun Confections



Buy-U Beads & Houma Grown Community Access



Sign up to get the latest updates from TARC.



## CAJUN CONFECTIONS—CREATING CONFECTION PERFECTION



TARC opened the doors to our newest community business, Cajun Confections in November 2018 at 158 Enterprise Drive in Houma. With this new endeavor, TARC is excited to showcase the abilities of our individuals, create more jobs, and create quality gourmet chocolates, assorted bakery items, pralines, and hot beignets. Our products are always a great idea for your next event or company meeting. Since beginning as Sweet Sensations in 2003, Cajun Confections has grown into one of TARC's outstanding vocational programs employing dozens of people over the years.



# FINANCIAL OVERVIEW

## Statement of Financial Position

June 30, 2018



Current and other assets	\$ 14,394,897.00
Capital assets	\$ 6,993,489.00
<b>Total assets</b>	<b>\$ 21,388,386.00</b>
Long-term liabilities	\$ 184,203.00
Other liabilities	\$ 549,055.00
<b>Total liabilities</b>	<b>\$ 733,258.00</b>
Net assets:	
Invested in capital assets	\$ 6,993,489.00
Restricted	\$ -
Unrestricted	\$ 13,661,639.00
<b>Total net assets</b>	<b>\$ 20,655,128.00</b>
<b>Total liabilities and net assets</b>	<b>\$ 21,388,386.00</b>

Revenues:	
Intergovernmental	\$ 4,850,549.00
Charges for services	\$ 4,593,877.00
Grants	\$ 19,000.00
Miscellaneous	\$ 236,606.00
<b>Total revenues</b>	<b>\$ 9,700,032.00</b>

Expenses:	
Personal services	\$ 6,704,467.00
Supplies and materials	\$ 401,526.00
Other services and charges	\$ 1,113,446.00
Repairs and maintenance	\$ 250,850.00
Depreciation	\$ 486,102.00
<b>Total expenditures</b>	<b>\$ 8,956,391.00</b>

Change in Net Assets	\$ 743,641.00
Beginning net assets	\$ 19,911,487.00
<b>Ending net assets</b>	<b>\$ 20,655,128.00</b>

Note: Completed audited financial statements prepared by Bourgeois Bennett, L.L.C., are available for review at the agency. This annual report for fiscal year 2017-2018 recognizes contributions received between July 1, 2017 and June 30, 2018. TARC is a 501(C)3 non-profit organization employing over 175 staff in various occupational settings.



TARC's Option Plus Community Day Program continues to foster more inclusionary experiences for our individuals. Every day, Options Plus provides community outings and volunteer opportunities that enhance exposure to local events, shopping, and activities. We regularly welcome guests from our community such as Chef Nino and the Terrebonne Parish Main Library. This year, Options Plus hosted two big all day events--Options Olympics and Carnival Day. TARC appreciates the Options Plus staff that plan and provide these outstanding activities and quality programs.



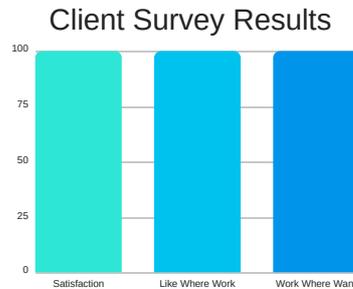
Thank You Chef Neil Thibodaux, Katie Callais, Raising Canes, Keith & Breezie Falgout--Photo Booth Owners

# SATISFACTION SURVEYS



## VOCATIONAL EMPLOYMENT SERVICES

Our family is glad there is a place where our family member (son) is welcomed with open arms, who cares, have patience, and understanding. That place is TARC. -TARC Family Member

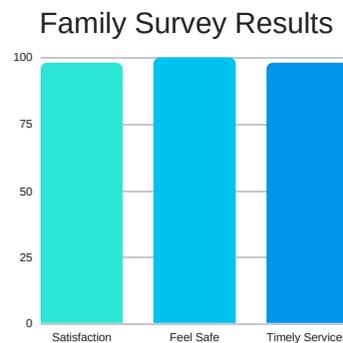


"I am blessed to have this job and I like the people." - TARC Individual



## COMMUNITY DAY SERVICES

[Options Plus] keeps my son active and happy. He calls it going to "college." He loves the staff and his peers. [Options Plus] gives him a daily purpose and has improved his speech/communication skills as well as helping him along the way to independence. -TARC Family Member

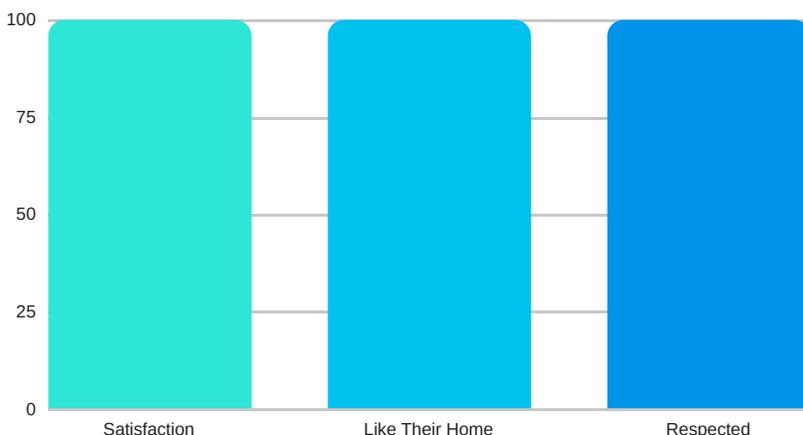


"Remarkable and Caring Staff!" -TARC Family Member



## RESIDENTIAL SERVICES

### Client Survey Results



# CEDAR CHEST EXPANSION

## TARC OPENS DONATION CENTER SITE, ADDS 3RD DONATION CREW & CELEBRATES 10 YEARS

The Cedar Chest enterprises continue to be the largest part of TARC's vocational program, consisting of four Cedar Chest Boutique thrift stores, three Donation Crews which service 17 community donation bins in addition to the stores, and a Donation Center which provides a sedentary setting to process donations. By year-end, the Cedar Chest family employed 20 DSW staff and 43 individuals.



TARC moved the Thrift Processing unit on campus to its community location at 6259 W. Main St. during the month of June. The new location, renamed the Donation Center, opened its' doors on 6/25/18 and provided community integration for 8 individuals. This enterprise is served by the Donation Crews and all items processed for retail are sent to the four Cedar Chest stores on a rotating basis.

- ✓ Salvaged 332,540 Pounds of Items
- ✓ Collected 17,878 bags from Donation Bins
- ✓ Collected 4,095 bags/boxes from pickups
- ✓ The Donation Center sent 1,560 containers of processed items to Cedar Chest stores.

Cedar Chest West (on Enterprise Drive) celebrated its' 10-year anniversary on April 22, 2018. The store held multiple sales throughout the week of April 23-27 to show appreciation for all of the customer support in the past ten years. Thank you for the continued support!

### SNOBALLS AT TARC- THANK YOU BROOKE'S SNOBALLS!



### HOUMA GROWN FEATURED ON WGNO'S NEWS WITH A TWIST



### 1ST PLACE SOCIAL STUDIES PROJECT ON TARC

Congratulations Houma Christian student Micah Kanju and his 1st Place Social Studies Fair Project titled "TARC in the Community". Micah presented his award-winning project to the TARC Board of Directors along with his mother, Grace. After presenting his project on TARC's services and businesses, the family thoughtfully decided to keep the project on display at TARC. TARC appreciates Micah's efforts of awareness of services and businesses for people with intellectual and developmental disabilities, and we wish him all the best in his future endeavors! (Pictured l to r: Grace, Micah, and Mary Lynn Bisland, Micah and TARC Board of Directors' President Mr. Larry Pete).



## ARC OF LOUISIANA AWARDS



Advocate of the Year  
Samantha Bourdier

## TARC AWARDS



DSW OF THE YEAR  
LAURIE BOQUET



PROFESSIONAL OF THE YEAR  
CYNDI VOLTER